

# Joseph Nguyen - Software Engineer

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## Work Experience

**Proofpoint** **February 2022 – Present**

QA Automation Engineer II San Jose, CA

- Designed, implemented, and maintained automated tests, allowing bugs to be caught early
- Added features to internal tool, improving productivity for QA Engineers
- Utilized many tools to investigate issues, leading to smooth development and releases
- Stress tested system using python and bash scripts leading to increase in performance
- Automated tests to support CI/CD, allowing issues to be caught within 5 minutes of deploying
- Facilitated effective communication with team members to ensure smooth workflow

**Epic Systems** **August 2020 – July 2021**

Full Stack Software Developer Madison, WI

- Fixed many high priority bug tickets, improving user experience
- Streamlined database queries and introduced pagination, enhancing system performance
- Led project to migrate feature from VB to Javascript, increasing customer engagement
- Polished validation logic, improving overall system security

**Nidaan Systems Inc.** **June 2019 – August 2019**

Full Stack Software Developer San Jose, CA

- Contributed to a full-stack application development project in an Agile environment
- Utilized React and Node.js to build and implement website features
- Improved website performance by refactoring existing code

## Skills and Technologies

### Technical Skills

- Languages: Java, JavaScript, Python, HTML, CSS
- Engineering: Frontend, Backend development, Automation.
- Tools and libraries: Node, React, Selenium, and TestNG
- Databases: MySQL, PostgreSQL, Caché, SQLite
- Software: Eclipse, Visual Studio, Docker, and Github, Postman
- Project Management: Jira.

### Soft Skills

- Ability to effectively communicate technical concepts to team members and stakeholders
- Able to work collaboratively with team members to achieve project goals
- Can adapt quickly to new technologies and learn new skills as needed
- Ability to analyze and solve problems in a logical and efficient manner
- Can proactively identify and address potential issues or roadblocks in project development
- Continuously seeks opportunities for self-improvement and growth.

## Education

**San Jose State University** **August 2016 – May 2020**

- Bachelor's Degree, Computer Science Major GPA: 3.9
- Dean's Scholar and President's Scholar